

Back in history Advisory and Consultancy Services

The table shows a snapshot of some of the work done by the IWSD in the past years delivering consultancy and advisory services.

Year	Area of operation	Type of Project	Description of major activities and results	Client
2018	Bulawayo, Gweru, Kadoma, Chinhoyi, Kariba Local Authorities (Zimbabwe)	Capacity Building - Creating an enabling Environment	Gender Mainstreaming Programme in five (5) Local Authorities - i) Gender Mainstreaming assessment in the 5 LAs, ii) Multi-phased training of Gender Focal Persons, iii) integration of LAs senior management structures, iv) Development of Gender Communique for LAs	GIZ
2017	Bulawayo, Gweru, Chinhoyi, Kadoma, Kariba and Norton	Water Quality Training Programme	- Water quality analysis training workshops for water treatment operators and supervisors. Training included development of manuals and water test practicals. - 3 months monitoring and backstopping visits of local authority	GIZ and AusAID
2016	Mashonaland West Province (10 Local Authorities)	Capacity Building - Creating an enabling Environment	Water Quality Management Assessment - In-depth analysis of the water quality testing and management in the 10 local authorities, challenges being encountered in terms of the enabling environment, roles and responsibilities and management instruments available.	WeltHungerHilfe (WHH)
2015	Zimbabwe general	Hygiene Promotion	Appraisal of the Hygiene Promotion Strategies in the Urgent Water Supply and Sanitation Rehabilitation Project,	Zimbabwe Multi-Donor Trust Fund
2008-2017	Zimbabwe General	WASH Advocacy	IWSD hosted the WSSC mandate in Zimbabwe for ten years. The following milestones were achieved among others: - Facilitation of roundtable discussions with key stakeholders to ensure access to sanitation is put high on the agenda - Development of first <i>Sanitation and Hygiene Strategy for Zimbabwe (2011-2015)</i> - Development of the <i>Advocacy and Communication Strategy in Sanitation and Hygiene for Zimbabwe (2015-2020)</i> - Development of the <i>Monitoring and Evaluation Strategy for WASH sector in Zimbabwe (2015-2020)</i> - Development of the <i>Strategy for Information Management for the WASH sector in Zimbabwe (2015-2020)</i>	WSSC

2016	Bulawayo, Gweru, Chinhoyi, Kadoma, Kariba and Norton	Urban Water Programme	Capacity building of wastewater treatment plant operators on low cost wastewater treatment technologies and operations and maintenance of the technologies.	GIZ/AusAID
2016	Gwanda District	Final Project Evaluation	Final External Evaluation of the European Union Funded Project “Self-Reliance in Community Water Supply, Sanitation and Hygiene in Zimbabwe’s Drylands in Rural Gwanda District” implemented by	Dabane Trust in partnership with Oxfam Novib
2013	Gwanda District	Mid-Term Evaluation	Mid-Term Evaluation for the project “Enhancing Community Participation in Governance of Water and Sanitation Service Delivery in Rural Gwanda District”	Practical Action Southern Africa
2013	Karoi	7 Small Towns Water and Sanitation project	<ul style="list-style-type: none"> - Assessment of operations and maintenance status of Karoi water and wastewater treatment infrastructure and systems - Identification of training gaps and development of a tailor made O&M manual - Facilitation of a one week training workshop for operators 	GOAL
2013	Shurugwi and Kwekwe	7 Small Towns Water and Sanitation project	<ul style="list-style-type: none"> - O&M training needs assessment for Shurugwi Town Council and Kwekwe City Council - Development of training manual and facilitation of training workshop 	OXFAM
2013	Bindura	7 Small Towns Water and Sanitation project	<ul style="list-style-type: none"> - O&M training needs assessment for Bindura Town Council and assessment of water and wastewater treatment infrastructure - Development of training materials and facilitation of training - Mentorship in O&M and repairs/rehabilitation of plant infrastructure 	WHH
2013	Bindura, Shurugwi, Kwekwe and Karoi small towns	Urban rehabilitation (Small Towns programme)	Situation Assessment of Water and Wastewater Treatment systems in the small towns, Developing Operation and Maintenance tools, facilitating training courses for operators and on the job supervision. Assessments included; water and waste infrastructure, personnel capacity, systems, revenue collection and customer care. 108 operators were trained and mentored.	GAA/ZimAHE AD OXFAM GOAL Zimbabwe
2013	Gokwe District	PHHE	Participatory Health and Hygiene Education and facilitation of community health clubs in schools and communities in 4 wards. 116 facilitators were trained in total comprising of community volunteers, School health teachers and school children)	ADRA Japan
2013	Bindura District – Urban	PHHE for People with Disabilities	Participatory Health and Hygiene Education for people living with disabilities in Bindura Urban	GAA/ZimAHE AD
2013	Bulawayo	Bulawayo Water Supply and Sanitation Emergency Project	<ul style="list-style-type: none"> - Development of Citizen’s Support to Service Delivery (CSSD) manual (10 manuals) - Training Bulawayo City Council staff, residents associations (BPRA) and community leaders in CSSD 	AusAID/BCC

2016	Masvingo	Optimization Study for Waste Stabilisation Ponds of Masvingo District Hospitals	Optimisation and efficiency assessment study of Waste Stabilisation ponds of district hospitals at Mviso Mission, Ndanga Hospital, Mashoko Mission and Sylveira Mission.	Swiss Development Cooperation
2013	Rusape Town	Gender Mainstreaming Training	Facilitating Gender Mainstreaming training course for Rusape Council employees for improved and gender sensitive service delivery. 45 employees were trained.	Mercy Corps
2013	Bulawayo	PHHE Sanitation focused	Offered a Participatory Health and Hygiene Education course for 42 Dabane Trust staff working in both urban and rural districts with a focus on the new sanitation focused approach on Free Open defaecation Free villages (ZimCATS).	Dabane Trust
2012	Bulawayo	Urban WASH: Citizens Voice – Supporting Services Delivery	Capacity Building of City of Bulawayo’s personnel in sanitation and hygiene, pollution, tariffs, billing and affordability, basic legislation and regulation, customer care etc so that the City of Bulawayo improves water and waste service delivery.	World Vision
June 2012	Chivi District	Chivi WASH Baseline survey	The baseline survey aimed to define the prevailing situation in Chivi district, primarily related to Knowledge, Practices and Attitudes (KAP) linked to Water, Sanitation and Hygiene Practices. Specifically the baseline investigated in detail the Socio-economic situation, Conditions of existing water and sanitation infrastructure, and institutions, existing arrangements of management, operation and maintenance of WASH systems.	REDCROSS/IFRC
2010-2011 (1 year)	Countrywide (Urban Councils)	Nationwide Operators; Training	<ul style="list-style-type: none"> - One year training of 420 water and wastewater plant operators for urban councils in Zimbabwe; 90 operators trained to national certificate level and 30 to national diploma level under HEXCO regulations. 300 were trained under a tailor made courses program. - Services included development of course training materials, face to face training, monitoring students on the job training periods and reporting program progress to Urban Councils, UNICEF and wider sector. 	UNICEF
2011	Gwanda and Murewa Districts	Cholera focused PHHE for Communities, Institutions and Schools	IWSD facilitated WASH-BCC in schools (Mrewa and Gwanda) through community sensitisation and training, Institutional sensitisation and training (Mission Hospitals staff) and School Health Teachers for schools.	National Health Care Trust
2009-2012	Zimbabwe Districts	Protracted Relief Programme	<p>IWSD was a WASH Technical partner to GRM focusing on Software aspects. IWSD developed training/implementation materials and conducted ToT trainings in the following aspects:</p> <ul style="list-style-type: none"> • Good Governance for improved service delivery 	GRM International

			<ul style="list-style-type: none"> • Participatory Health and Hygiene Education (PHHE) • Community and School Health clubs and livelihoods • Community Based Management of WASH facilities <p>IWSD further capacitated the 16 NGO partners through mentorship visits that were meant to support implementation and also monitored progress and impact both at institutional and household levels.</p>	
2011	Protracted Relief Program (PRP)	Harare	<ul style="list-style-type: none"> - Training of Trainers on water and wastewater treatment for PRP participating districts - Mentorship of trainers 	GRM (funded by DFID)
2011	Zimbabwe	Country WASH Scoping Study	IWSD conducted a WASH Capacity assessment in selected districts 9 rural districts of Zimbabwe focusing on local structures and their capacity to make decisions and implement WASH related activities.	SNV
2010	Zimbabwe	CBM evaluations across the country	IWSD carried out Community Based Management (CBM) of water, sanitation and hygiene services evaluations across the country. The aim was to assess how the CBM approach was being used and assess its effectiveness in programme delivery.	UNICEF
2008	Zimbabwe	WASH Baseline Survey for urban areas in Zimbabwe	In 2008 many urban areas of Zimbabwe were hard hit by the cholera outbreak which claimed more than 4000 lives. In efforts to ensure non recurrence of the outbreak, IWSD was contracted by OXFAM to do baselines in Chitungwiza Urban, Kadoma urban, Mutare urban, Bulawayo urban and Kwekwe urban. These results were to inform OXFAM of the likely causes of the outbreak and propose recommendations.	Oxfam